

# Delivering high-quality inpatient care with teleHospitalists

As inpatient hospital care is increasingly focused on patients with complex, high acuity conditions, having a hospitalist to manage and coordinate patient care is essential. With Access TeleCare teleHospitalists, hospitals of any size can have dedicated hospitalists almost immediately available as needed to provide:



24/7 on demand access to hospitalist care.



Night shift and/or on-call support for hospitals' existing hospitalists to ensure 24/7 coverage.



Surge and physician coverage as needed to fill crucial gaps.

Access TeleCare's hospitalists are board certified or board-eligible in internal medicine and currently work with more than 100 hospitals across the country. Our teleHospitalists manage all aspects of an inpatient's care and are hospitals' partners in directing hospital utilization to optimize outcomes and quality.



## Our teleHospitalists:

- Provide real-time diagnosis, consultations and admissions.
- Support on-site clinical teams.
- Manage admission and discharge orders.
- Conduct assessments and testing.
- Make treatment recommendations.
- Consult and collaborate with onsite specialists and family members.

## THE RESULTS

- Enhanced emergency department throughput
- Decreased number of unnecessary transfers
- Improved patient satisfaction
- Reduced length of stay
- Improved case mix index
- Increased number of procedures performed locally
- Increased timeliness of care
- Reduced care delivery costs
- Availability within minutes 24 hours a day

## Telemedicine that goes beyond technology

See how our teleHospitalist program integrates with your team and advances operational efficiency.

Access TeleCare teleHospitalists serve as your patients' primary doctor while they are in the hospital. Hospital admission is seamlessly handled between your emergency department physicians and Access TeleCare teleHospitalist.

Hospital ER staff have direct and immediate access to the teleHospitalist who will discuss the patients' needs, reasons for admission, any needed testing and a plan of care. Once the patient is admitted, your nurses connect the patient with the teleHospitalist through the telemedicine cart.

From the bedside, the teleHospitalist conducts a complete review with the patient, including medical history, medication use and physical examination. Prior to seeing the patient, the teleHospitalist will have fully reviewed the patient's electronic chart, including prior admissions and outpatient notes.

The Access TeleCare telemedicine cart can replicate all the essential pieces of a physical



exam, including listening to the patient's heart and lungs with a digital stethoscope.

After this review and physical exam, the teleHospitalist discusses the patient's plan of care, medication changes, and other instructions while the patient is hospitalized. The teleHospitalist is available for consultation at any time during the patient's stay.

The patient's nurse plays a key role in concert with the teleHospitalist, remaining in the room for the duration of service. Nurses can ask doctors any questions before the encounter ends to ensure their needs are addressed as well. TeleHospitalist are available after the video encounter at any time.

## OUR VISION FOR EXCELLENCE

---

Access TeleCare seeks to systematically improve and regionalize patient care, delivered through a truly unique combination of clinical workflows, world class physicians committed to clinical excellence, and a satisfying patient experience supported with a clinical sense of urgency.

Now one of the largest providers of inpatient telemedicine in the U.S., Access TeleCare builds scalable programs to drive clinical and financial outcomes across the hospital enterprise.