

VIRTUAL BEHAVIORAL HEALTH FOR BEHAVIORAL HEALTH HOSPITALS

Access TeleCare provides behavioral health hospitals with 24/7/365 professional psychiatric coverage, medical directorship, rounding, and on-call coverage.

**What you get:**

- ✓ **24/7/365 Professional Psychiatric Coverage** – we provide full or partial coverage with a strong bench of providers to cover and grow your units.
- ✓ **Medical Directorship** – World-class virtual psychiatrist medical director to oversee the program.
- ✓ **Daily Rounding** – Our Psychiatric Mental Health Nurse Practitioners provide daily rounding and work within your operational workflows, providing all needed documentation within your EMR for efficient, collaborative care.
- ✓ **IOP/PHP Coverage** – We can fully staff your Intensive Outpatient Program or Partial Hospitalization Program with our virtual providers – ensuring continuity of care for patients who need step-down care.

Benefits:

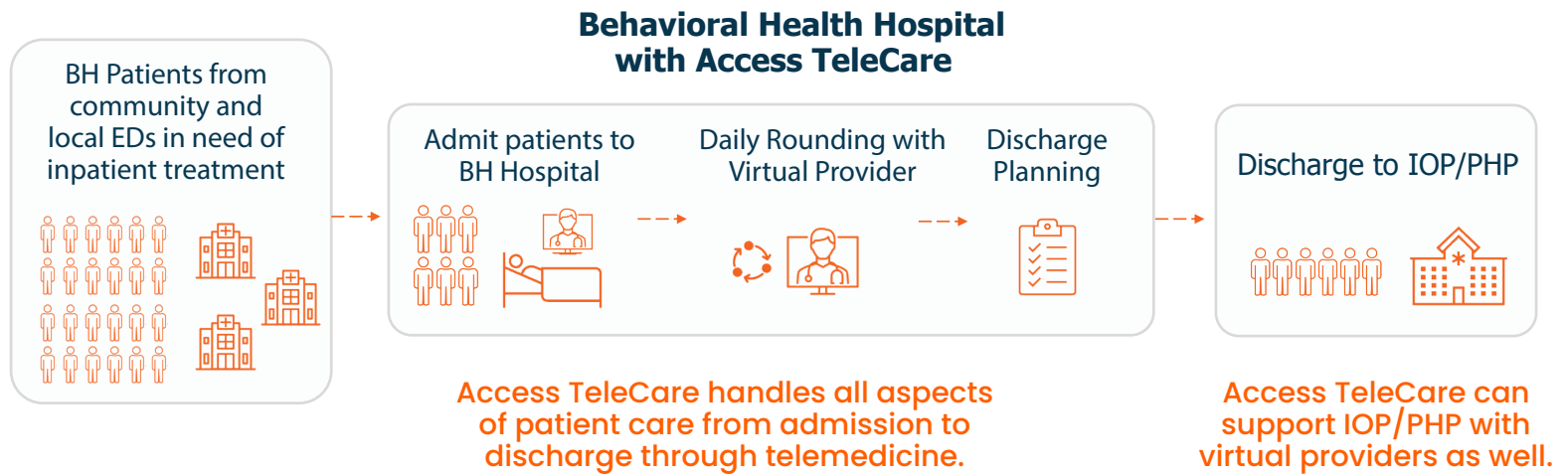
- ✓ **Maximize Your Census** – Consistent, high-quality coverage with streamlined admissions ensures patients are adequately cared for and beds are full.
- ✓ **Optimize Length of Stay** – We fully integrate with on-site clinical, quality, and utilization management staff, and we help with insurance documentation for treatment justification and stay extensions.
- ✓ **Reduce Turnover and Clinical Burnout** – Alleviate the burden and stress of mental health patient care from your on-site staff by leveraging Access TeleCare's clinicians via telemedicine.
- ✓ **Continuity of Care** – warm hand-off and ongoing care with outpatient treatment.
- ✓ **Improve the Patient Experience** – with consistent, high-quality behavioral health care patients feel well cared for, heard, and seen – helping them on their path to better mental health.

“Fully virtual psychiatric professionals working hand-in-hand with on-site nursing and operations staff is a win-win for today’s behavioral health hospitals needing to manage an unprecedented need for their services amid a severe ongoing shortage of psychiatric professionals.”



Patient Journey

Behavioral Health Hospital with Virtual Care



Hear From our Partners

"It's been a great partnership with Access TeleCare. **They go above and beyond to make sure they're very much part of our team**, and their providers make sure we are their priority. They have truly exceeded expectations."

Misty Kelly, RN, MSN

Administrator
Oceans Behavioral Hospital Lake Charles



"Since we've gone with Access TeleCare, **we've seen our business grow** and we've seen our patient complaints go down."

Brad Mabry

CEO
Physicians Behavioral Hospital



About Access TeleCare

Access TeleCare is the standard bearer of clinical excellence in acute specialty telemedicine providing high-quality care for patients in 1 out of 5 U.S. hospitals. Over the last 20 years, the company has delivered care in nearly 7 million patient encounters across multiple specialty service lines. As the first and longest-standing telemedicine organization to receive The Joint Commission's Gold Seal of Approval in 2006, Access TeleCare is leading the way to a better healthcare delivery system with clinically excellent tech-enabled services.

Telemedicine Service Lines

- Behavioral Health
- Neurology
- Hospitalist
- Infectious Disease
- Pulmonary and Critical Care
- Maternal-Fetal Medicine
- Cardiology
- Nephrology